

VII Consulting Service Catalogue (Categories)

Service Categories	Service sub-categories
Business Intelligence	Business intelligence - Is a combination of methodologies, processes, architectures, and technologies that produce information used to enable more effective strategic, tactical, and operational insights and decision-making.
Business Process Management & Optimisation	Business Improvement - Is the systemic approach with the goal of improving an organisation's performance based on customer focus, partnership development, people development and involvement, management by processes and facts, continuous learning, innovation and improvement, leadership and constancy of purpose, public responsibility, and results orientation.
	Enterprise Architecture (EA) is a conceptual blueprint that defines the structure and operation of an organization. The intent of an enterprise architecture is to determine how an organization can most effectively achieve its current and future objectives
	Business Analysis (BA) focuses on the enterprise at a high level, and reviews processes in context of the organizational objectives and strategy
	Business Process Analysis (BPA) focuses on the individual processes and their interaction with people, systems and technology.
	Enterprise Performance Management (EPM) focuses on the enterprise and its performance in context of the internal objectives and strategy and external market forces
	Business Process Reengineering (BPR) is primarily concerned with the future state of an organization and the short comings of its current processes.
	Business Process Management (BPM) projects assume that there are well defined processes that are aligned to the organizational objectives, hence the focus of these projects are to ensure that processes are measurable and to develop the metrics standard.
	Business Process Automation (BPAU) identifies repeatable value add processes that can be assisted by the appropriate technology, in order to speed up cycle time and improve process accuracy.
	Business Activity Monitoring (BAM) projects rely heavily on technology in order to monitor and analyse company performance
Project and Programme Management services	Program and project management – Helps organizations achieve goals with reduced risk, by structuring and managing the deliverables, quality, time frame, budget and scope of initiatives.
SAP Services	SAP Consulting Services